

FRAUD ALERT 05.06.2025

Dear Patient ,

We have had a notification from a local GP practice that one of their patients has received a phone call from someone masquerading as a medical professional associated with their practice. They alleged they were a 'senior health advisor' who worked alongside the practice in question.

The caller engaged the patient by asking about their medical problems, both old and ongoing. Once a rapport had been established , the caller then offered them some medication which they could try at a cost , then proceeded to ask for bank details.

THE SURGERY ALWAYS RING FROM OUR NORMAL NHS NUMBER AND WILL NEVER ASK FOR ANY BANK DETAILS.

IF YOU ARE SUSPICIOUS ABOUT A PHONE CALL , PLEASE END THE CALL AND CONTACT THE SURGERY ON 0151 300 8300 AND THE SURGERY CAN LOG WITH THE NHS FRAUD TEAM

Thank you

Albion Surgery